



**Giving Platform Update**  
**Crosspoint City Church**  
**July, 2022**

In order to consolidate platforms and simplify processes, we want to inform you of a change concerning how to give to Crosspoint City. We are transitioning our online giving from the Gyve app to our church database host, Church Center (also known as Planning Center Online)

If you give or have a recurring gift set up in Gyve, you will need to cancel that gift and set up a new gift in Church Center.

To cancel your current recurring gift on the Gyve platform, follow the steps below:

- Open the [Gyve app](#)
- Navigate to "Schedules", which will send you to your scheduled transactions.
- Select the transactions you would like to edit, and choose "Delete" or "Remove", then click "OK."
- If you're unsure you deleted all of your transactions, email [finance@crosspointcity.com](mailto:finance@crosspointcity.com), and we'll double-check for you.

To access, or set up, your Church Center account (Planning Center) click "[here](#)". This will allow you to view your family's profile, giving, and any groups you may participate in. If you have trouble logging in or something seems incorrect, please contact Sindy Ciavarro at [sindyc@crosspointcity.com](mailto:sindyc@crosspointcity.com).

To set up a new recurring gift in Church Center, click [here](#). See the instructions below for details on how to set up your new recurring gift:

- Enter the amount you'd like to give on a recurring basis, then select your location.
- Under "Frequency" select "Regularly".
  - Under "Regularly" you will see options to give weekly, every other week, monthly, or twice monthly.
  - Select the preferred option, and the day you'd like to give on.
- Under "My first donation will be", select the date you'd like your transactions to begin.
- Lastly, select the payment method you'd prefer.
  - You can use a debit/credit card or add a bank account.
- Once you've done all of that, hit the "Start Giving \$\$" button.

If you have any questions or would like assistance, please get in touch with our finance team directly at [finance@crosspointcity.com](mailto:finance@crosspointcity.com). We appreciate your continued generosity.

Lastly, if you don't currently give to Crosspoint City, we are convicted that giving changes people. We would love to help you take your next step in generosity. If you'd like to know more about generosity and how to give, go to [crosspointcity.church/give](https://crosspointcity.church/give).